ANNUAL REPORT 2022





mobilezone at a glance



Since 1999

mobilezone was founded in 1999 and is now the leading independent Swiss and German telecoms specialist with around 1,000 employees in Rotkreuz, Urnäsch, Zurich, Cologne, Bochum, Münster and Berlin.



More than 120 Shops in Switzerland

mobilezone offers its services and products online and in over 120 shops in Switzerland. For companies, mobilezone offers consulting and individual customer solutions (fleet management, DaaS).



Strong online presence in Germany

sparhandy.de and deinhandy.de for private customers as well as mobilezone Handel in indirect B2B trade belong to mobilezone Germany.





Roger Wassmer CEO mobilezone Switzerland



Wilke Stroman
CEO mobilezone Germany



Andreas Fecker CFO mobilezone Gruppe



OUR OFFER

- Complete range of smartphones and accessories
- Subscriptions for mobile and fixed network telephony, digital TV and Internet from all providers
- MVNO in Switzerland (TalkTalk, Digital Republic) and Germany (HIGH)
- Independent advice and services for private and business customers
- Repair and refurbishing services in Switzerland
- First Swiss product brand for refurbished smartphones (jusit.ch)



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Highlights 2022

Further growth of market share in GER & CH

EBIT CHF 73.3 million (PY: CHF 72.7 million) (adjusted for currency effects)

Sales growth +7,5 % to over CHF 1.05 billion (adjusted for currency effects)

Strenghtened balance sheet

EBITDA Leverage 0.38

Free Cashflow +49% up to CHF 100.8 million

MVNO Customer growth TalkTalk +46% HIGH +42%

Online Sales +7% CHF 400 million

Increase of dividend to CHF 0.90/share +7%

Strategic focus of the mobilezone Group

Growth and Acquisition of Market Share

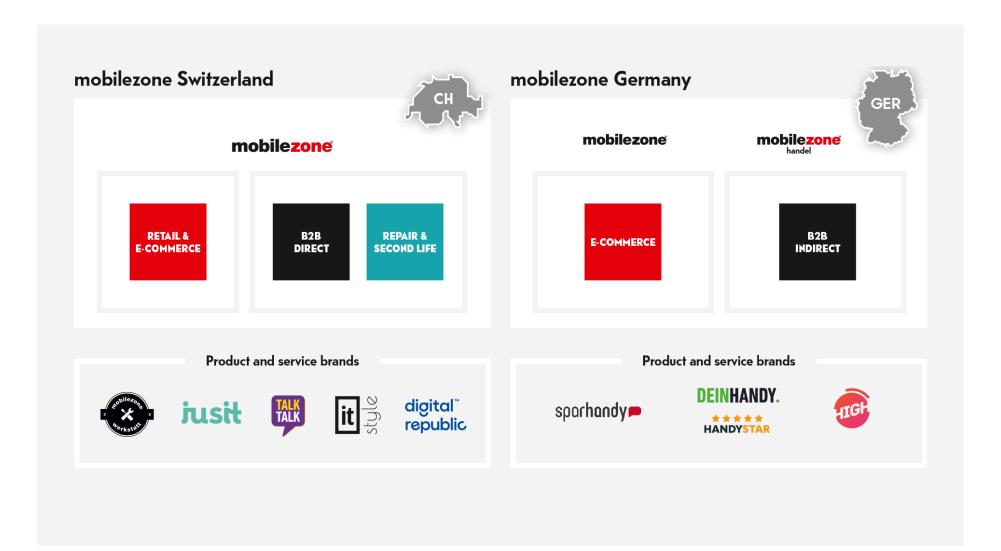
Online Presence

Extension of services and expansion of recurring revenues (i.a. MNVOs)

Sustainability

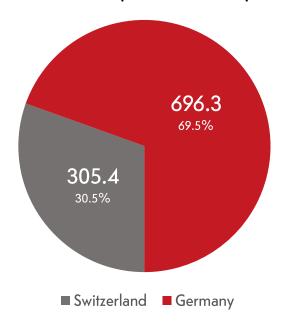
Attractive dividend policy -Further increase in dividend planned

Market areas



Market areas

Net sales (in CHF million)



(in CHF million)	Total mobilezo	•	•		Germany	
	2022	2021	2022	2021	2022	2021
Net sales	1 002.7 100.0%	981.5 100.0%	305.4 100.0%	322.7 100.0%	696.3 100.0%	659.2 100.0%
thereof own online platforms	400.0 39.9%	373.5 38.1%	33.0 10.8%	36.7 11.4%	367. 0 52.7%	336.8 51.1%
Gross profit	201.0 20.0%	199.7 20.3%	112.4 36.8%	111.0 34.4%	87.5 12.6%	86.9 13.2%
EBIT	70.6 7.0%	72.7 7.4%	35.5 11.6%	36.3 11.2%	35.6 5.1%	36.2 5.5%

Category not allocated/eliminations remain in the holding company

- 70 % of net sales generated in Germany, 30 % in Switzerland
- 39,9 % (PY: 38,1 %) of net sales generated online with own platforms
- Share of online net sales Germany: 52,7 % (PY: 51,1 %) / Switzerland: 10,8 % (PY: 11,4 %)
- Added value with gross profit of CHF 201.0 million/+0,7 %
 - CH: +1,3 %
 - GER: +0,7 % (adjusted for currency effects + 8,3 %)
- EBIT share Switzerland and Gemany 50 % each analogue to previous year
- **⊘** EBIT CHF 70.6 million (PY: CHF 72.7 million)
 - EBIT CHF 73.3 million, adjusted to currency effects
 - EBIT margin: 7,0 % (PY: 7,4 %)



mobilezone[®] Switzerland

EBIT CHF 35.5 million (PY: CHF 36.3 million)

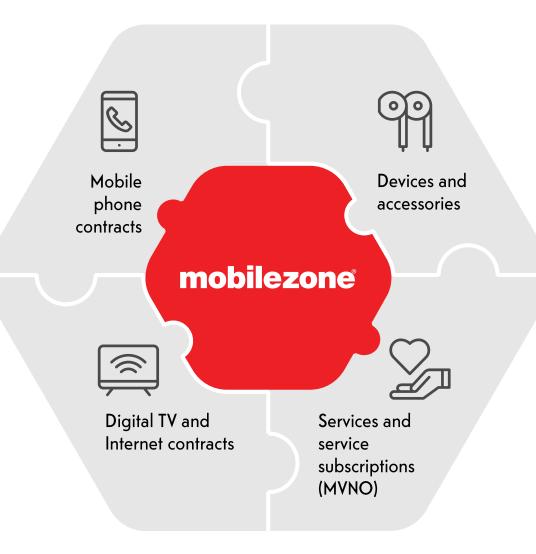
Accessories sales: CHF 24.9 million
 (PY: CHF 23.9 million)
 +4,2 %

Service sales: CHF 7.4 million (PY: CHF 7.2 million) +2,8 %

Conctract conclusions: 437'000 (PY: 398'000)+9.8 %

Number of Shops: 124 as in previous year
The conversion of all shops to the new layout was completed at the end of 2022.

Acquisition of Digital Republic (online MVNO) in early 2023



mobilezone

Germany

- ✓ Net sales: CHF 696 million (PY: CHF 659 million) + 5,3 % (adjusted to currency effects +13,5 %
- ✓ EBIT: CHF 35.6 million (PY: CHF 36.2 million)
 EBIT CHF 38.3 million adjusted to currency effects, +5,8 %
- Total 1'091'000 contracts concluded (PY: 1'019'000)
 +7.1 %
- Contracts concluded online: 638'000 (PY: 600'000)
 +6.3 %
- Contract conclusion specialised trade: 453'000 (PY: 419'000)
 +8,1 %
- Acquisition of SIGA exchange GmbH in early 2023



Online conclusion of contracts



Online sale of smartphones, tablets & accessories

mobilezone



Services and service subscriptions (MVNO)



B2B Trade distribution of contracts & smartphones to specialist dealers



mobilezone's MVNOS in Switzerland and Germany





✓ Net sales CHF 21.2 million (PY: CHF 17.1 million

+24 %



- Focus on online channel talktalk.ch
- Postpaid customers: 66'600 (PY: 45'700)
- Target: 90'000 postpaid customers by the end of 2023



- At the beginning of January 2023, mobilezone acquired Digital Republic, a pure online provider for mobile internet.
- Postpaid customers: 45'900 (PY: 28'500)
- ✓ Target: 65'000 postpaid customers by the end of 2023



- ✓ Net sales CHF 23.0 million (PY: CHF 17.3 million

 +33 %
- Postpaid customers: 98'000 (PY: 69'000)
- Target: 200'000 Postpaid customers by mid 2024

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The sustainability strategy of the mobilezone Group

- Strategic commitment in the Board of Directors (Sustainability Committee) and in the Group Management
- Reporting in accordance with the standards of the Global Reporting Initiative (GRI)
- Focus on the four pillars of sustainability
 - Sale of refurbished smartphones in Germany
 - Preparation of a Group-wide assessment of carbon footprint in 2023
 - Further improvement in employee and customer satisfaction
- Inclusion in sustainability indices «SPI ESG» and «SPI ESG Weighted» in September 2022



Sale of used and refurbished smartphones

Extending the life cycle of smartphones and promoting the careful use of valuable raw materials as well as the reduction of emissions.





- Sale of used smartphones: 5,400 devices (PY: 3,300)
- Devices come from mobilezone customers (buyback B2B and B2C) in Switzerland
- Available online (www.jusit.ch) and in 12 selected mobilezone shops
- Covering the entire value chain (buyback in shops, technical processing and resale in Switzerland)



 Since November 2022: Sale of refurbished smartphones also in Germany (www.sparhandy.de)



Key figures

Net sales: CHF 1 002.7 million (PY: CHF 981.5 million) adjusted for currency effects CHF 1 055 million Organic sales growth of 7,5 %, currency effects -5,3 %

- Gross profit: CHF 201.0 million (PY: CHF 199.7 million)
- EBIT: CHF 70.6 million

 (adjusted for currency effects CHF 73.3 million)

 (PY: CHF 72.7 million)
- Net profit: CHF 54.5 million (adjusted to currency effects, CHF 56.1 million)
 PY: CHF 56.7 million)
- Investments:
 - 2022: CHF 17.5 million
 - 2021: CHF 13.9 million
 - 2020: CHF 13.3 million
- Free Cashflow: CHF 100.8 million (PY: CHF 67.6 million)
- ▼ ROCE: 77,0 % (PY : 57,7 %)
- Dividend +7,1 %: CHF 0.90 per share (PY: CHF 0.84)

(in CHF million unless otherwise stated)	2022	2021	2020
Net sales	1 002.7 100.0%	981.5 100.0%	916.0 100.0%
Gross profit	201.0 20.0%	199.7 20.3%	165.6 18.1%
EBIT	70.6 7.0%	72.7 7.4%	44.0 4.8%
Net profit	54.5 5.5%	56.7 5.8%	34.5 3.8%
Investments	17.5	13.9	13.3
Free Cashflow	100.8	67.6	46.5
ROCE in %	77.0	57.7	31.7
Dividend per share (in CHF)	0.90	0.84	0.56
Staff FTE – 31.12.	995	1 018	1 127

Pro forma numbers 2021 and 2020

- Adjusted for the non-cash special effect from the sale of the wholesale business of CHF 6 million
- without divested wholesale business Germany and mobiletouch austria

Balance sheet

- Strong and healthy balance sheet
- Cash and cash equivalents of CHF 119.4 million (PY: CHF 57.7 million)
- Reduction of net debt by CHF 46.0 million to CHF 29.9 million
- Net debt/EBITDA: 0.38 (PY: 0.99)
- Increase of inventory by CHF 4.3 million to CHF 57.9 million
- ✓ Increase of total assets by CHF 50.6 million or 15,5 % to CHF 377.4 million

(in CHF million unless otherwise stated)	31.12.2022		31.12.2021		31.12.2020	
Current assets	323.4	85.7%	278.8	85.3%	308.7	87.3%
Non-current assets	54.0	14.3%	48.0	14.7%	45.1	12.7%
Total assets	377.4	100%	326.8	100%	353.8	100%
Current liabilities	199.4	52.8%	193.7	59,2%	194.5	54.9%
Non-current liabilities	134.7	35.7%	88.8	27.2%	136.1	38.5%
Total liabilities	334.1	88.5%	282.5	86.4%	330.6	93.4%
Shareholders' equity	43.3	11.5%	44.3	13.6%	23.2	6.6%
Liabilities & shareholders' equity	377.4	100%	326.8	100%	353.8	100%
Net working capital	124.0		85.1		114.2	
Inventories	57.9	15.3%	53.6	16.4%	72.5	20.5%
Financial liabilities	149.3	39.6%	133.6	40.9%	183.0	51.7%
Shareholders' equity	43.3	11.5%	44.3	13.6%	23.2	6.6%
Shareholders' equity without goodwill offsetting	66.5	16.6%	95.5	25.3%	102.3	23.6%
Net debt	29.9		75.9		119.6	
Net debt/EBITDA	0.38		0.92		2.22	

Share development 2020-2022 (in CHF)



31.12.2022	31.12.2021	31.12.2020	31.12.2019	31.12.2018
44 000 000	44 781 213	44 781 213	44 781 213	40 781 213
15.32	13.62	10.08	10.86	10.94
674	610	451	486	446
0.98	0.99	0.52	0.34	0.84
2022	2021	2020	2019	2018
0.90	0.84	0.56	0.60	0.60
39.6	37.6	25.1	26.9	24.4
72.6%	74.2%	72.7%	60.6%	61.7%
17.0	5.8			
56.6	43.4	25.1	26.9	24.4
103.8%	85.7%	72.7%	60.6%	61.7%
	44 000 000 15.32 674 0.98 2022 0.90 39.6 72.6% 17.0 56.6	44 000 000 44 781 213 15.32 13.62 674 610 0.98 0.99 2022 2021 0.90 0.84 39.6 37.6 72.6% 74.2% 17.0 5.8 56.6 43.4	44 000 000 44 781 213 44 781 213 15.32 13.62 10.08 674 610 451 0.98 0.99 0.52 2022 2021 2020 0.90 0.84 0.56 39.6 37.6 25.1 72.6% 74.2% 72.7% 17.0 5.8 56.6 43.4 25.1	44 000 000 44 781 213 44 781 213 44 781 213 44 781 213 15.32 13.62 10.08 10.86 674 610 451 486 0.98 0.99 0.52 0.34 2022 2021 2020 2019 0.90 0.84 0.56 0.60 39.6 37.6 25.1 26.9 72.6% 74.2% 72.7% 60.6% 17.0 5.8 56.6 43.4 25.1 26.9

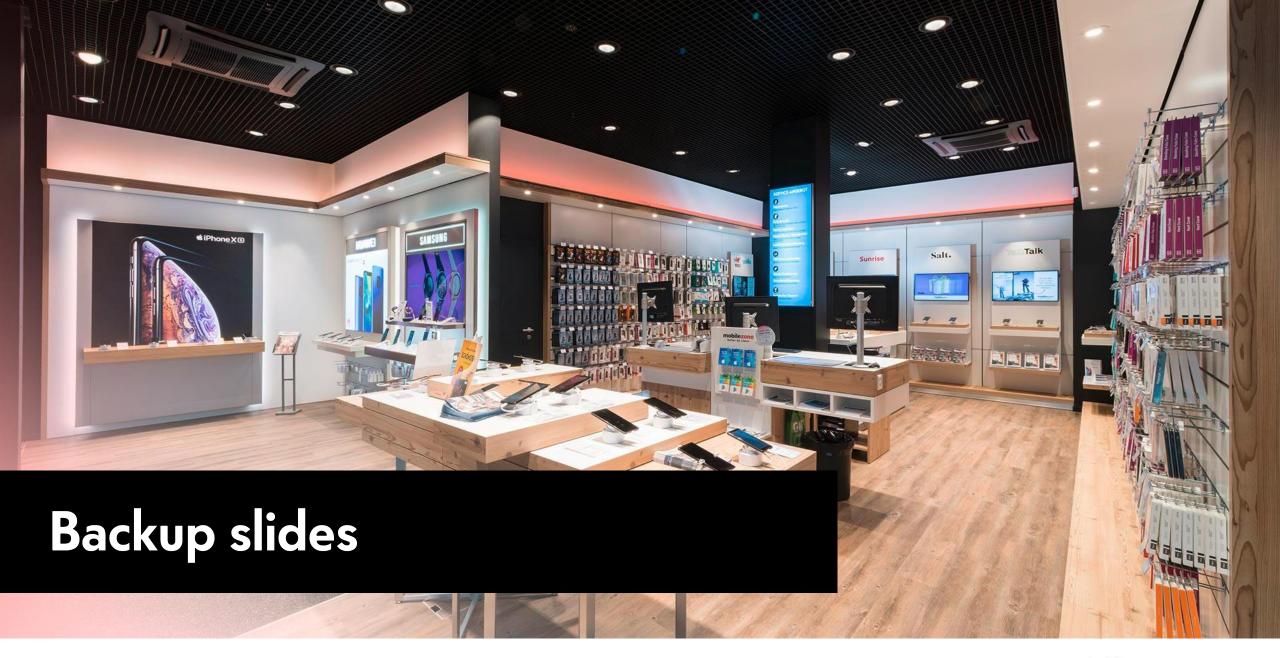


Financial Guidance

▼ EBIT Guidance 2023: CHF 70 – 77 million

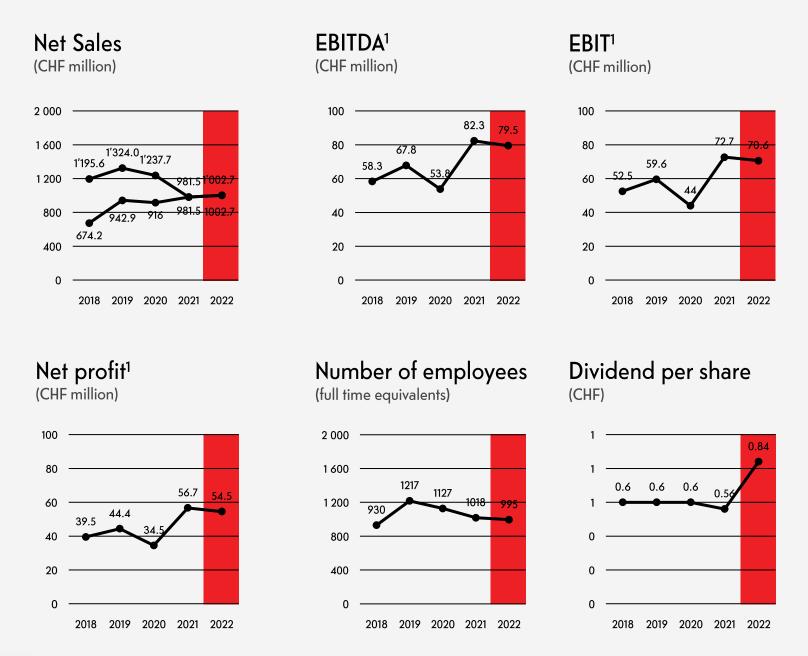
Distribution policy: Dividend (60-75% of net profit) and share buyback programme 2021 2022 2023 2024 2025 2026 **EBIT** CHF 44.0m CHF 72.7m1 CHF 70.6m CHF 70-77m **EBIT** margin 3.6% 7.4% 7.0% continuous increase of EBIT margin Net debt/EBITDA 2.22 0.92 0.38 < 2 < 2 < 2 < 2 Capex CHF 13.3m CHF 13.9m CHF 17.5m CHF 13m CHF 13m CHF 13m CHF 13m Dividend/share CHF 0.60 CHF 0.56 CHF 0.90 CHF 0.84 **Dividend distribution** CHF 25.1m CHF 37.6m CHF 39.6m Share buyback **CHF 5.8m** CHF 17m Total distribution CHF 56.6m CHF 25.1m CHF 43.4m







Key figures mobilezone Group



[●] Swiss GAAP FER

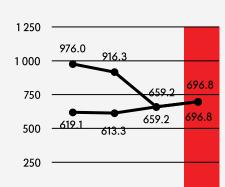
◆ - • Pro Forma excluding divested wholesale business GER and mobiletouch austria gmbH

¹ Previous year adjusted for non-cash negative special effect of CHF 6 million due to disposal of the wholesale business

Germany

- ✓ Net Sales: CHF 696 million (PY: CHF 656 million) +6,1 %
- Foreign currency adjusted net sales
 CHF 784 million +13.5 %
- EBIT: CHF 35.6 million (PY: CHF 36.2 million)
 Return of sales: 5,1 % (PY: 5,5 %)
- Foreign currency adjusted EBIT of CHF 38.3 million +5,8 %
- Contract conclusions: 1'091'000
 (PY: 1'019'000) +7,1%
- ✓ Net Sales MVNO HIGH: CHF 23.0 million
 (PY: CHF 17.3 million) +33.0 %
- Customer base HIGH: 98'000(31.12.2021: 69'000) +42,0 %

Net Sales (CHF million)

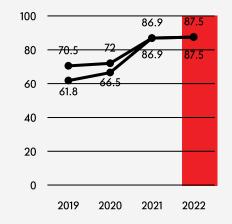


2020

2021

2022

Gross profit (CHF million)

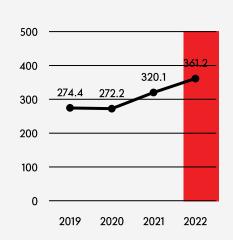


EBIT (CHF million)

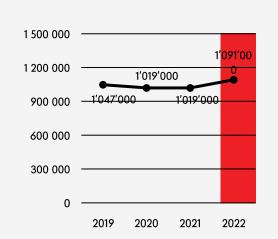
28.8



Net Sales online direct (CHF million)



Mobile, digital TV and Internet contracts



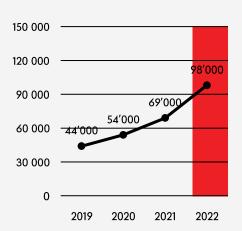
MVNO customer

base «HIGH»

2020

2021

2022



Swiss GAAP FER

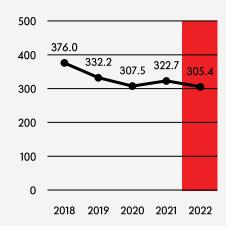
Pro Forma without divested wholesale business GER

Switzerland

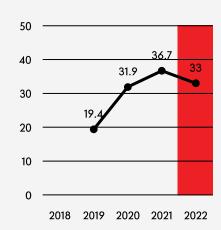
- Net Sales: CHF 305 million (PY: CHF 323 million) -5,6 %
- Gross profit: CHF 112.4 million (PY: CHF 111.0 million) +1,2 %
- EBIT: CHF 35.5 million (PY: CHF 36.3 million)
- Return of sales: 11,6 % (PY: 11,2 %)
- Contract conclusions: 437'000 (PY: 398'000) +9,8 %
- Net Sales MVNO TalkTalk: CHF 21.2 million (PY: CHF 17.1 million) +24,0 %
- Kundenbestand TalkTalk Postpaid: 66'000 (31.12.2021: 45'700) +45,7 %

Net Sales

(CHF million)

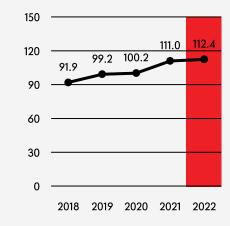


Net sales online (CHF million)

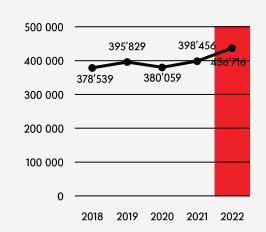


Gross profit

(CHF million)



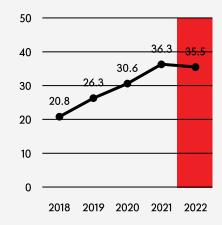
Mobile, digital TV and Internet contracts



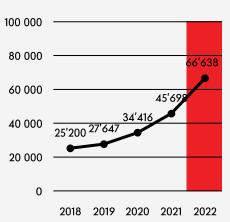
EBIT



(CHF million)



Postpaid customer base TalkTalk











Markus Bernhard
CEO

Andreas Fecker
CFO

Wilke Stroman
CEO Germany

Roger Wassmer
CEO Switzerland